



Keep in the know about all things Buurtzorg!

Reflections, hopes & above all, festive greetings to you all!



As the year draws to a close we find ourselves reflecting on the last 12 months, as we did last December, with mixed emotions. We know that work continues to fight COVID, to ramp up the vaccination programme and to address the huge treatment backlog that's grown with the pandemic. For those of you working to tackle these challenges every day, we once again send our heartfelt thanks for the work you do and your commitment to it.

Drawing on the positives, we continue to see amazing work being done by communities and organisations to build a better future and a highlight of our year was bringing together many of the people behind this work at our **Caring Places: Building Healthy Communities Festival**.

We recognise the growing movement to see things being done differently and we continue to do all we can to play our part and Build Back Better. In this newsletter you'll find some of the highlights of our year.

We send you all festive greetings and we hope you will be able to enjoy some quality 'me' time, family time and community time in coming weeks as you celebrate the festive season.



A round up of our year . . .

This year we developed our e-learning and online workshops to support a growing and increasing diverse range of clients. For examples:

- We continued our work with the **Thistle Foundation**, supporting their growing number of self-organised teams, their coaches and their organisational leadership as this outstanding charity continues its journey to working in the Buurtzorg way.
- We resumed our support for the **Great Care Coop**, a fine social enterprise established with the support of the Migrant Rights Centre of Ireland and the European Social Fund, and now providing relationship-based care in the Dublin area.
- We worked for the first time with a social housing association, supporting the self-management of both the leadership team and a team of housing officers and assistants at Newtide Homes, part of the **Flagship Group**, in Norfolk.
- We partnered for the first time with **Nurture Development**, supporting – also for the first time - a hospice, Dorothy House, as it develops its work to support people in the south-west of England with community-based end-of-life care through neighbourhood teams.
- We began a programme of learning and development support for the leadership and care workers of **Blue Angel Care**, which has been inspired by the relationship-based person-centred Buurtzorg approach.
- We supported the establishment and development of the multi-disciplinary team responsible for building Community Hubs in the **London Borough of Redbridge**.
- We supported the development of the **Connect in the North** charity, which provides services to people with learning disabilities in the north of England, providing training in solution-focused consensual decision-making.
- And we continued our work with **Medway Community Health, Kent Community NHS Foundation Trust** and **Kent County Council** as part of the EU-supported Transforming Integrated Care in the Community project – more details below.

Somehow, we also found time and energy to finally host our twice-postponed **Caring Places: Building Healthy Communities festival**, as a safe hybrid event, both in person and online. We received amazing feedback on the warmth, spirit and purpose of the day, which made the big challenges of making it happen so worthwhile. Thanks to all who came, and especially our panellists and above all Maff Potts and the Camerados team, who set a beautiful tone. Big thanks too for the support of the **Buurtzorg Foundation, PPL**, our venue **IET Savoy Place** and our event partners **Seven Events** for helping us make it such a great success.

We also partnered with our friends at **Happy Ltd** to run a half day workshop 'Happy and the Buurtzorg Way'. The appetite for attendees to learn more about Buurtzorg was great to see, and with their feedback we are planning a series of workshops in 2022.

Our MD, Brendan Martin, was invited to speak at many events including at the **ADASS conference with Futuregov, Jericho Chambers, Centre for Welfare Reform, Co-produce Care, ITEC conference, Reimagine Leadership, Plymouth Octopus** and the **Home Care Show** at Birmingham's NEC.

We've also been in collaboration with the team at the **Disruptive Innovators Network** and are set to run a DINLab for Housing Associations in the New Year which you can learn more about here.

How can we help you in 2022?

As **Buurtzorg's exclusive learning and development partner in Britain and Ireland**, we support organisational change inspired and informed by its spectacularly successful model of self-managed team work.

Wherever you are on your journey, we can help. From inspiration through preparation, and from making the change to sustaining it, we'll help you illuminate, map and navigate the path ahead.

Here's what we offer:

- Inspiration Workshops
- Buurtzorg Building Blocks – 6 session course
- Bespoke Support Package
- Coaching the Buurtzorg Way
- Solution-Focused Action and Learning

Interested? Find out more about each of these services **here**.



This year, like last year, has been challenging to say the least for those in Health & Social Care and this includes our TICC partners. Despite this we have managed to maintain momentum in the **2Seas Transforming Integrated Care in the Community** project, which has been extended to allow for some of the time lost through Covid.

So we have the opportunity to continue our work with Medway Community Health, Kent Community NHS Foundation Trust, Kent County Council and partners in Belgium and France, with whom we have built strong relationships with over the last four years.

The **purpose of the project** is to learn about the challenges and barriers in the way of enabling health and care systems in other countries to make the changes needed to operate in the Buurtzorg way, and to build understanding of how to deal with them. A final report of lessons learnt will emerge by the end of 2022 or soon after that.

If you would like to find out more about what you can learn from the project, please don't hesitate to get in touch at info@buurtzorg.org.uk or admin@publicworld.org.

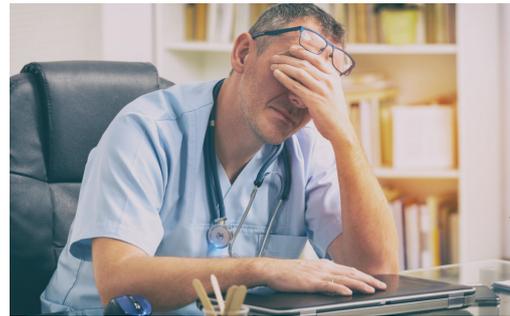
Catch up on the blogs you've missed . . .

If you've not yet read these blogs then why not pour a glass of your favourite festive tippie and see what you've missed out on!



'People at the heart of care': how Buurtzorg does it

The White Paper – like the creation of integrated care systems and primary care networks – presents opportunities to those willing and able to grasp them. [Read](#) why we at Buurtzorg welcome it.



The status quo is not an option: primary care must change

[Read](#) why Lance Gardner, CEO of Salford Primary Care Together, says it's time for professionals and the communities they serve to work together to build back better.



Reinventing The NHS: Removing The Shackles Of Bureaucracy

Find out what has influenced the journey of our Managing Director, Brendan Martin, in his [guest blog](#) for Corporate Rebels.



Why I am worried about the future

[Here's](#) why Rachel Way works as part of the Buurtzorg team, how she takes action to be a part of the solution, and why she hopes to make a difference.

We'll be back on the 6th January. Meanwhile, please feel free to share this newsletter and rest well over the holiday.

Here's to a healthy and happy 2022!

